



Display Materials & Systems Division
501 Griffin Brook Drive
Methuen, MA 01844
978-659-9000
www.3m.com/touch

Date: October 27, 2016

Product Discontinuation Notification

3M™ Multi-Touch Display M2167PW, M2168PW, M2467PW, M2767PW, M2768PW

Dear Valued Customers,

This letter is to inform you that 3M Display Materials & Systems Division (DMSD) is discontinuing the 3M™ Multi-Touch Displays M2167PW, M2467PW and M2767PW. The products will be discontinued effective December 09, 2016. There are no direct replacement products.

Display Size	Model	Discontinued Product SKU
21"	M2167PW	98-0003-3729-9
	M2168PW	98-1100-0066-2
24"	M2467PW	98-0003-3786-9
	M2467PW	98-1100-0067-0
27"	M2767PW	98-0003-3787-7
	M2767PW	98-1100-0397-1
	M2768PW	98-1100-0068-8

A last time buy opportunity may be available for these parts. Please contact your sales representative by December 09, 2016 to discuss the availability of a last time buy option. 3M will make reasonably commercial efforts to support your request. If the product is in short supply, 3M Touch Systems reserves the right to equitably allocate the available product supply among its customers.

Please contact your sales representative if you have any questions concerning this important product transition notice

Sincerely,
Keith Loop
3M Touch Systems Portfolio Manager
3M Display Materials & Systems Division

PLEASE NOTE: This is an **important product discontinuation notice** and should be reviewed by those individuals within your company directly involved with purchasing and integrating 3M Touch Displays. Please forward. Thank you.



Display Materials & Systems Division
501 Griffin Brook Drive
Methuen, MA 01844
978-659-9000
www.3m.com/touch

Date: October 27, 2016

Last Time Buy Offer

3M™ Multi-Touch Display M2167PW, M2168PW, M2467PW, M2767PW, M2768PW

The 3M™ Multi-Touch Displays listed below will reach End of Life on December 09, 2016.

Display Size	Model	Discontinued Product SKU
21"	M2167PW	98-0003-3729-9
	M2168PW	98-1100-0066-2
24"	M2467PW	98-0003-3786-9
	M2467PW	98-1100-0067-0
27"	M2767PW	98-0003-3787-7
	M2767PW	98-1100-0397-1
	M2768PW	98-1100-0068-8

Last Time Buy Conditions

- Non-cancelable orders must be placed by December 09, 2016
- Delivery of Last Time Buy shipments must be taken before March 31, 2017
- Product lead times may vary pending material availability
- If any product is in short supply, 3M Display Materials & Systems Division (DMSD) may allocate the available product supply among its customers as 3M DMSD considers equitable.
- 3M DMSD will make reasonably commercial efforts to meet Last Time Buy demands.



Display Materials & Systems Division
501 Griffin Brook Drive
Methuen, MA 01844
978-659-9000
www.3m.com/touch

Date: October 27, 2016

End of Life Warranty Statement

3M™ Multi-Touch Display M2167PW, M2168PW, M2467PW, M2767PW, M2768PW

The 3M™ Multi-Touch Displays listed below will reach End of Life on December 09, 2016, at which point shipment of this product will be discontinued permanently.

Display Size	Model	Discontinued Product SKU
21"	M2167PW	98-0003-3729-9
	M2168PW	98-1100-0066-2
24"	M2467PW	98-0003-3786-9
	M2467PW	98-1100-0067-0
27"	M2767PW	98-0003-3787-7
	M2767PW	98-1100-0397-1
	M2768PW	98-1100-0068-8

Warranty returns for the above discontinued SKUS may be supported, at 3M's option, after customer input by:

- Repair; or
- Replacement with a like product; or
- Credit.

You should continue to contact Technical Support to report alleged defective product and/or to get a Return Material Authorization (RMA) prior to returning product. All other terms and conditions of 3M Display Materials & Systems Division (formerly 3M Touch Systems) warranty remain unchanged.